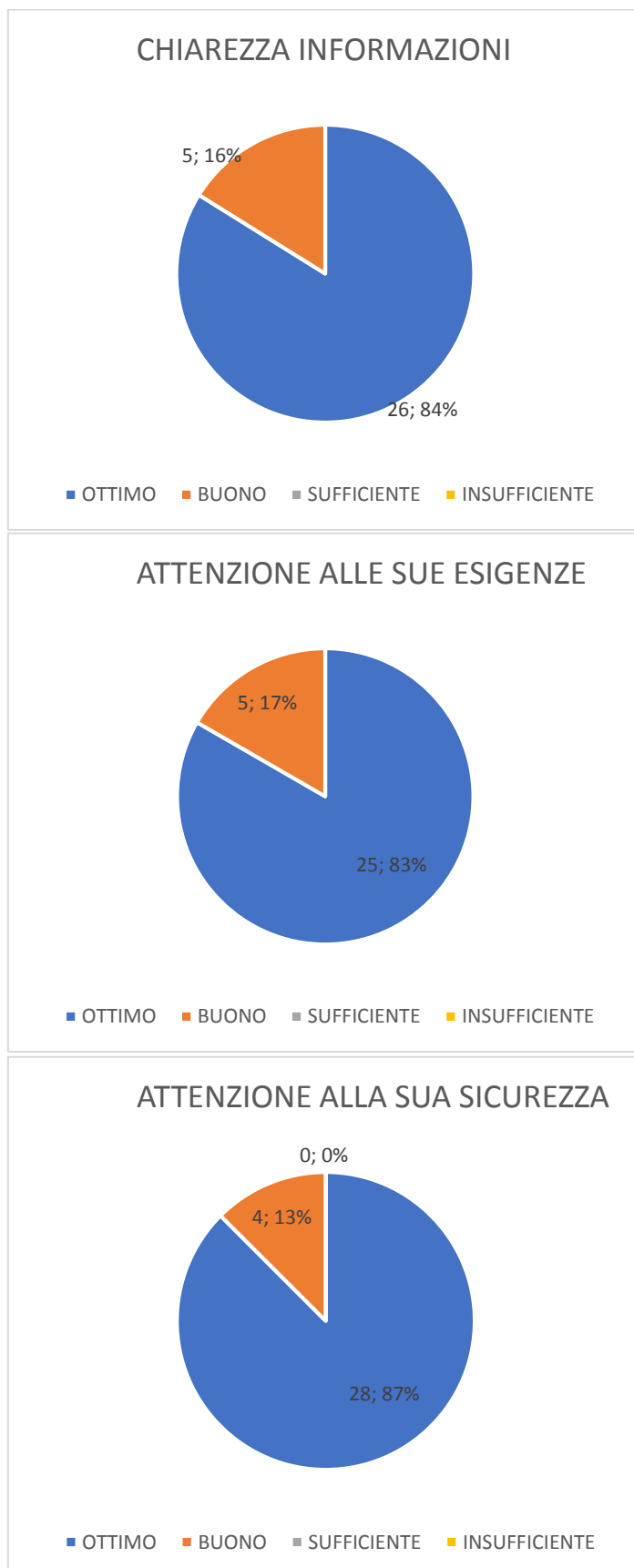
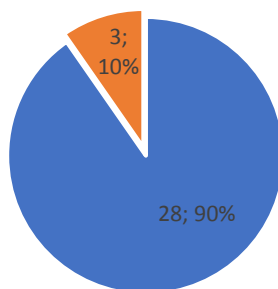


Indagine Customer Satisfaction: dal 01/02/2021 al 28/02/2021

Somministrati 50 - Raccolti n° 32 questionari.

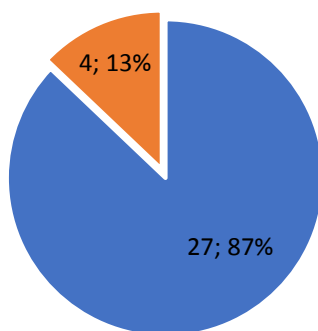


**TEMPESTIVITA' DI RISPOSTA ALLE  
RICHIESTE**



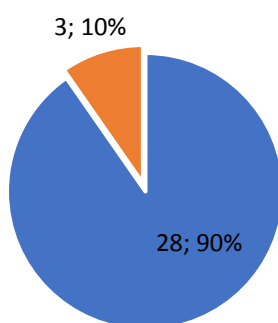
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**INDICAZIONI PER LA DIMISSIONE**



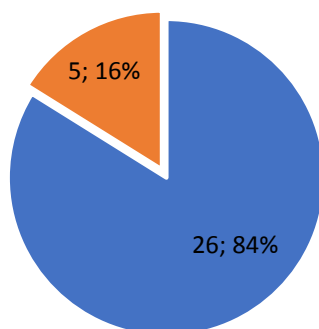
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**INFORMAZIONE SULLA DIAGNOSI,  
CURE E DECORSO DELLA MALATTIA**



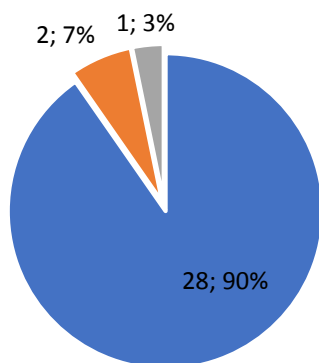
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**ATTENZIONE ALLE SUE ESIGENZE**



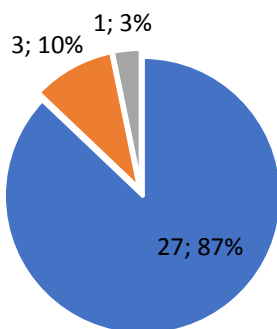
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**ATTENZIONE ALLA SUA SICUREZZA**



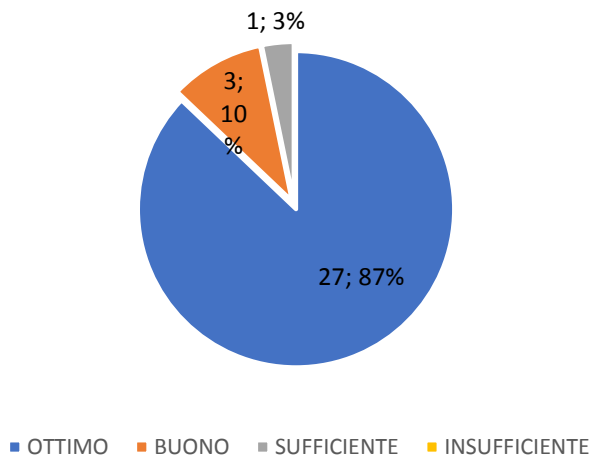
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**TEMPESTIVITA' DI RISPOSTA ALLE  
SUE RICHIESTE**

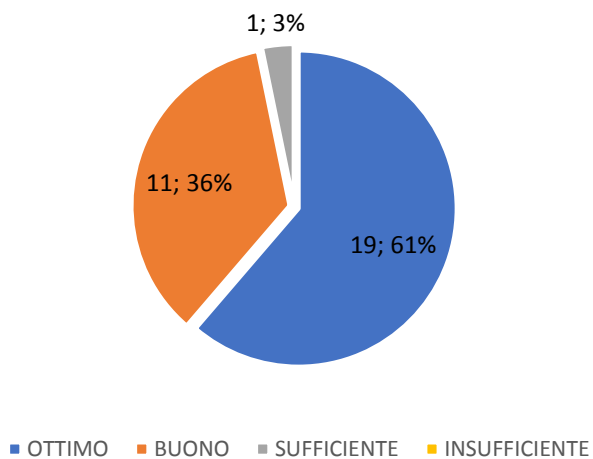


■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

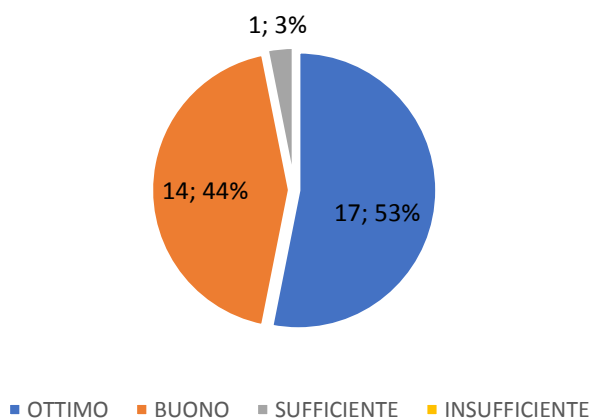
**INDICAZIONE PER LA DIMISSIONE**



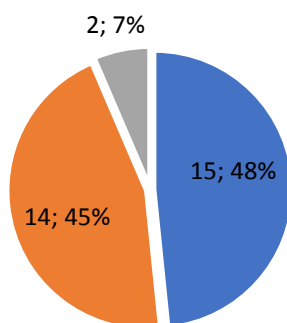
**PULIZIA DEL REPARTO**



**PULIZIA E IGIENE DEI SERVIZI  
IGIENICI**

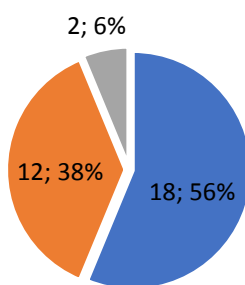


**AMBIENTE E COMFORT (SILENZIO,  
CORTESIA, ECC.)**



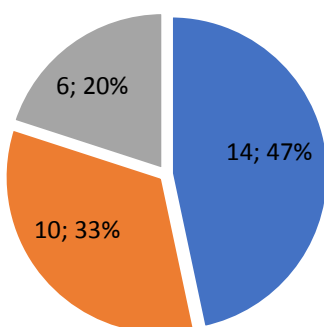
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**TELEFONI, DISTRIBUTORI  
AUTOMATICI DI BEVANDE, GENERI  
DI PRIMA NECESSITA'**



■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

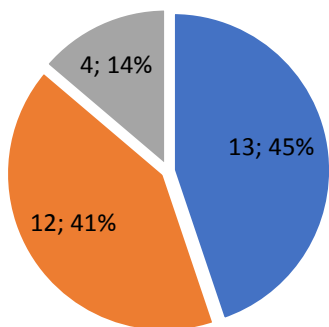
**PRESENTAZIONE**



■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

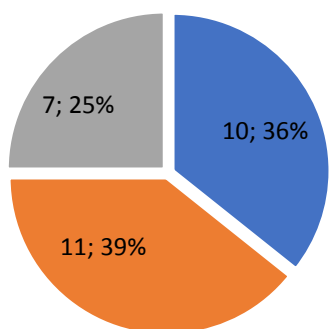
## U.O. ORTOPEDIA 3° PIANO CUSTOMER SATISFACTION 2021

### QUANTITA'



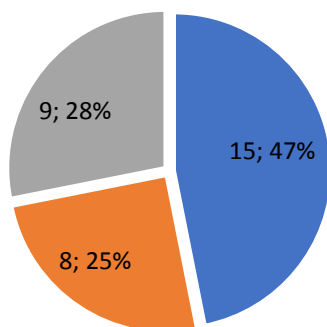
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### QUALITA'



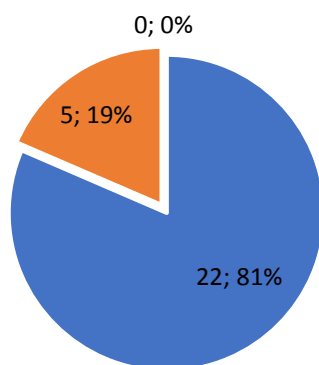
■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**ORARIO DEI PASTI**



■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE

**SODDISFAZIONE DEL RICOVERO**



■ OTTIMO ■ BUONO ■ SUFFICIENTE ■ INSUFFICIENTE